

OUC—The *Reliable One*

For more than 86 years, **OUC—The *Reliable One*** (Orlando Utilities Commission) has been providing outstanding electric and water service to families and businesses in Central Florida. Established in 1923 by a special act of the Florida Legislature, OUC is the second largest municipal utility in Florida and the 16th largest in the nation. OUC provides electric and water services to more than 254,000 customers in Orlando, St. Cloud and parts of unincorporated Orange and Osceola counties.

Growth & Reliability

As our region has grown, OUC has been proud to light the way. In fact, total electric sales top 8.5 trillion kilowatt hours a year and water sales exceed 31 billion gallons a year.

To keep pace with this unprecedented growth, OUC has built and expanded four power plants and eight water plants over the years, all financed with bonds covered by our own revenues. Our commitment to delivering reliable, affordable and environmentally friendly electric and water service is unmatched.

We continue to live up to our name, ranking among the top 3 percent of the nation's 2,000 public power utilities and earning Reliable Public Power Provider™ (RP3) recognition from the American Public Power Association for the fourth year in a row.

A Sustainable Future

Today, we continue to keep an eye on new technology, looking for ways to improve both our community and our environment with initiatives such as:

SOLAR PARTNERSHIPS: OUC and Orange County partnered on a one-megawatt rooftop solar photovoltaic (PV) system atop the Orange County Convention Center. The largest solar array in the southeast is expected to produce between 1,300 and 1,500 megawatt hours each year, or enough to produce power for about 80 to 100 homes.

SOLAR CITY: OUC, the City of Orlando and Orange County teamed up to make Orlando a Solar City. Through this partnership, OUC, the city and county will develop a strategic energy plan with the goal of increasing the use of solar technology and the amount of renewable energy in Central Florida.

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SOLAR FARM: OUC is pursuing a developer to install, operate and maintain a 5 to 10 Megawatt solar project strategically located next to an existing OUC substation. The project is expected to break ground in late 2009 and begin commercial operation as early as Spring 2010.

LANDFILL GAS: OUC and Orange County have been turning trash into treasure with landfill gas since 1998. This program powers the equivalent of more than 8,000 homes a year while helping reduce landfill greenhouse gas emissions.

BIODIESEL: OUC uses biodiesel in many of its fleet vehicles, and OUC recently partnered with the Central Florida Regional Transportation Authority (LYNX) and Orange County on LYNX's new biodiesel blending facility.

SOLAR PROGRAMS: OUC offers solar photovoltaic (PV) and solar thermal programs that help offset the upfront costs of solar for customers. OUC also purchases the renewable energy credits, or

RECs, associated with the PV systems and pays the customer 5 cents per kilowatt hour for the total electricity they produce. OUC pays 3 cents per production credit for solar thermal.

CONSERVATION: OUC offers a number of customer-oriented energy conservation programs, including in-person and online home energy efficiency audits, rebates for energy efficiency upgrades and a Home Energy Fix-Up Program designed to assist low-income families.

LEED BUILDING: OUC's new administration and customer service center is the Greenest Building in Downtown Orlando. Designed to meet the requirements for LEED (Leadership in Energy and Environmental Design) Gold Certification, Reliable Plaza features solar electric, solar hot water, rain water collec-

tion for irrigation, efficient lighting and water fixtures and recycled materials.



HYBRID TECHNOLOGY: OUC has incorporated 12 hybrids, including a plug-in hybrid that gets up to 99 mpg, into our fleet. OUC conservation specialists drive hybrids when conducting home energy audits for customers.

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